

March 20, 2020

To: All Essex Customers  
Re: COVID-19 (coronavirus) Impact on Operations

On March 19<sup>th</sup>, in response to the growing infection rate of the COVID-19 virus, California Governor Gavin Newsom issued Executive Order N-33-20. In part, the order states:

*To protect public health, I as State Public Health Officer and Director of the California Department of Public Health order all individuals living in the State of California to stay home or at their place of residence except as needed to maintain continuity of operations of the federal critical infrastructure sectors.*

There are exemptions for businesses which support critical infrastructure and Essex Electronics will attempt to complete shipping Hand-E-Wave products which support the health care industry ramp up response to the current crisis. All other production which is deemed non-essential has been temporarily shut down. We apologize for any inconvenience.

Our office staff is working from home and will continue to function. This includes order entry, technical support and sales.

We continue to monitor the ongoing impact of COVID-19. Please be assured that we are working diligently to maintain normal operations as much as possible. We ask for your patience as we work through this situation. As soon as the return to work is implemented, we will work closely with you to ramp up production and provide new ship dates. Thank you for your understanding and we appreciate your continued business.

Sincerely,  
Essex Electronics